

ORNIX Privacy Policy

Nyxia Solutions LLC dba ORNIX | Effective Date: October 4, 2026

This Privacy Policy explains how Nyxia Solutions LLC, doing business as ORNIX ("ORNIX," "we," "us," or "our"), handles information when you visit the ORNIX website, contact us, or purchase our products.

Information We Receive

ORNIX may receive information that you voluntarily provide or that is necessary to complete and support a purchase, including:

- Your name
- Email address and telephone number
- Billing and shipping addresses
- Products ordered and order history
- Transaction status
- Customer-service, return, warranty, or fitment communications
- Photographs, videos, or other information you voluntarily submit when requesting support

Our website may also process limited technical information, such as IP address, browser or device information, referring pages, requested pages, and security or error logs.

Shopping Cart and Square Checkout

The ORNIX website allows customers to build a shopping cart before being redirected to Square to complete checkout.

Cart contents may be stored temporarily in your browser so the website can remember the products you selected. This cart information does not include your payment-card number.

Square collects and processes the customer, payment, billing, shipping, and transaction information necessary to complete the purchase. ORNIX does not receive or store your complete credit- or debit-card number on the ORNIX website.

Square processes information under its own privacy notices and security practices. Square's consumer privacy notice is available at:

<https://squareup.com/us/en/legal/general/privacy-no-account>

How ORNIX Uses Information

ORNIX uses information as reasonably necessary to:

- Process, fulfill, and ship orders
- Communicate about purchases and delivery
- Provide customer service and product support
- Process returns, replacements, and warranty claims

- Confirm product selection or fitment when requested
- Prevent fraud, misuse, or security incidents
- Maintain tax, accounting, warranty, and business records
- Comply with legal obligations
- Improve website operation and customer experience

ORNIX does not sell customers' personal information. ORNIX does not currently use personal information for third-party targeted advertising.

Service Providers

ORNIX may provide information to service providers only as reasonably necessary to operate the website, process payments, fulfill orders, provide support, or comply with the law. These providers may include:

- Square for checkout and payment processing
- Cloudflare for website hosting, performance, and security
- Shipping, postage, and delivery providers
- Email and customer-support providers
- Accounting, tax, legal, fraud-prevention, and technical-service providers

These providers process information under their own terms, privacy notices, and contractual responsibilities.

Cookies and Browser Storage

The ORNIX website may use cookies, browser storage, and similar technologies that are necessary for shopping-cart operation, website functionality, security, performance, and basic website measurement.

You may be able to control cookies or clear locally stored cart information through your browser settings. Disabling necessary browser storage may prevent the shopping cart or other website features from functioning properly.

Information Retention

ORNIX retains personal information only for as long as reasonably necessary to fulfill orders, provide support, administer returns or warranties, maintain required business and tax records, resolve disputes, and comply with legal obligations.

Payment information retained directly by Square is governed by Square's retention and privacy practices.

Information Security

ORNIX uses reasonable administrative and technical measures appropriate to the size and nature of the business. Payment-card information is submitted directly to Square rather than stored on the ORNIX website.

No internet transmission or electronic storage system can be guaranteed to be completely secure.

Children's Privacy

Purchases must be completed by an adult. ORNIX does not knowingly request or collect personal information directly from children under 13.

Children under 13 should not submit names, addresses, email addresses, photographs, videos, or other personal information through the website or by email. A parent or legal guardian may contact ORNIX and submit information reasonably necessary to place an order or obtain customer support.

If ORNIX learns that it has received personal information directly from a child under 13 without appropriate parental involvement or consent, ORNIX will take reasonable steps to delete it.

Your Choices and Requests

You may contact ORNIX to:

- Ask what personal information ORNIX maintains about you
- Request correction of inaccurate information
- Request deletion of information, subject to legal, accounting, transaction, warranty, fraud-prevention, and record-retention requirements
- Ask questions about ORNIX's privacy practices

To protect customer information, ORNIX may need to verify the identity of the person making a request.

Third-Party Websites

The ORNIX website may link to Square, social-media platforms, retailers, or other third-party websites. Those services are governed by their own privacy policies, and ORNIX is not responsible for their independent privacy practices.

Changes to This Policy

ORNIX may update this Privacy Policy when its website, service providers, analytics, business practices, or legal obligations change. The revised policy will be posted with an updated effective date.

Contact ORNIX

Questions or privacy requests may be sent to:

Nyxia Solutions LLC dba ORNIX

Utah, United States

Email: ornixbynyxia@gmail.com