

BASEFORT™ 90-Day Limited Warranty

This limited warranty is provided by Nyxia Solutions LLC dba ORNIX ("ORNIX") for the BALAMOR by ORNIX BASEFORT™ product family.

When This Warranty Applies

This warranty applies to covered BASEFORT products purchased on or after the date this warranty is first published by ORNIX.

It applies only to products purchased new directly from ORNIX or from an authorized ORNIX retailer.

Products Covered

- Buggy Whip QRL04 single-pack - SKU BF-BWQ4-BLK-1P
- Buggy Whip QRL04 two-pack - SKU BF-BWQ4-BLK-2P
- Mega Whipz Gen 2 single-pack - SKU BF-MWG2-BLK-1P
- Mega Whipz Gen 2 two-pack - SKU BF-MWG2-BLK-2P

The single-pack and two-pack versions contain the same fitment-specific BASEFORT unit. The package suffix identifies the package quantity.

Warranty Period

ORNIX warrants the covered BASEFORT product to the original retail purchaser for 90 days beginning on the date of the original retail purchase.

What Is Covered

During the warranty period, ORNIX warrants the covered BASEFORT product against defects in materials and workmanship when:

- The correct fitment is used.
- The product is properly installed.
- The required OEM retaining hardware is used.
- The product is used according to the applicable instructions and intended-use limitations.

An O-ring that was defective when supplied with the BASEFORT product is also covered.

What ORNIX Will Do

If ORNIX determines that a warranty claim is covered, the sole remedy under this limited warranty is replacement of the affected BASEFORT product.

ORNIX will replace the affected product with the same product or, if the same product is no longer available, a substantially equivalent BASEFORT product selected by ORNIX.

No cash refund is provided under this limited warranty. Repair service is not offered under this warranty.

There is no charge for an approved replacement.

What Is Not Covered

- Normal wear, cosmetic wear, or routine O-ring deterioration occurring after delivery.

- O-ring loss, damage, incorrect installation, or replacement arising after delivery, except when the O-ring itself was defective when supplied.
- Incorrect fitment, incomplete seating, improper installation, or failure to use the required OEM retaining hardware.
- Modification or alteration of the BASEFORT product.
- Misuse, abuse, collision, impact, or other physical damage, including damage occurring during racing or competition.
- Use contrary to the product instructions or stated intended-use limitations.
- Pressure washing, submersion, or exposure conditions not approved in the applicable product guidance.
- Damage caused by incompatible chemicals, excessive heat, or third-party equipment.
- Damage to a vehicle, whip, whip socket, lighting or electrical system, OEM retaining hardware, or any other third-party component.

This warranty applies only to the covered BASEFORT product. It does not guarantee or provide warranty coverage for a vehicle, whip system, socket, OEM retaining hardware, or other third-party equipment.

How to Make a Warranty Claim

Contact ORNIX at ornixbynyxia@gmail.com before returning a product.

Please provide:

- Your name and contact information.
- Proof and date of purchase.
- The product fitment or SKU, if known.
- A description of the issue.
- Reasonable photographs showing the product and claimed defect.

ORNIX may request additional information or ask that the product be returned when reasonably necessary to evaluate a potentially covered defect.

Do not return a product unless ORNIX provides return instructions.

If ORNIX requires the product to be returned for evaluation of a potentially covered defect, ORNIX will provide a prepaid return shipping label.

ORNIX is not responsible for expenses voluntarily incurred by a customer without ORNIX's prior authorization.

Service Targets

ORNIX's service target is to acknowledge a warranty claim within three business days after receiving the initial claim information.

After ORNIX receives the information - and, if requested, the returned product - reasonably necessary to decide the claim, ORNIX's target is to complete an approved replacement within ten business days.

These are service targets rather than unconditional guarantees. Timing may be affected by shipping, incomplete information, product availability, or circumstances outside ORNIX's reasonable control.

Retailer Policies

A retailer may offer its own return, exchange, payment, or shipping policies. Those policies are separate from this ORNIX manufacturer warranty.

A retailer may not modify, expand, or make additional promises on behalf of ORNIX unless ORNIX has authorized them in writing.

Implied Warranties

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE 90-DAY PERIOD OF THIS LIMITED WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Limitation of Damages

TO THE EXTENT PERMITTED BY LAW, ORNIX WILL NOT BE LIABLE UNDER THIS LIMITED WARRANTY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

Nothing in this warranty limits any right or remedy that cannot lawfully be limited or excluded.

Your Legal Rights

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

**Nyxia Solutions LLC dba ORNIX
BALAMOR by ORNIX
BASEFORT™
Warranty contact: ornixbynyxia@gmail.com**